

Peace of Mind in-home pet care

"Where your pet is our passion."

Liability Release:

Peace of Mind in-home pet care agrees to provide the services agreed upon in a reliable and trustworthy manner. In consideration of these services, and as an express condition thereof, the client expressly waives & relinquishes any & all claims against Peace of Mind in-home pet care unless arising from deliberate negligence on the part of Peace of Mind in-home pet care or their representative(s).

Additional Pet Care Assistance & Other Scheduled Services:

I want all of the pets I care for to have all the love & attention they deserve, but please be advised that if there are other persons entering & leaving your home, Peace of Mind in-home pet care can not be held liable for any damages to property or pets that may arise as a result. Please inform me at the time of the consultation of anyone other than myself who will be entering your home while you are away. This includes cleaning services, repairpersons, friends, family & neighbors. Peace of Mind in-home pet care does not accept liability for other persons who will be in your home during pet care & health services.

Fences:

Fenced in yards are wonderful playgrounds for our dogs & allow them additional space to exercise & play. **However, no fence system is totally secure.** Peace of Mind in-home pet care does not accept responsibility or liability for any client's animals that escape or become lost or injured, fatal or otherwise, when instructed to leave the clients animals in a fenced in area. This includes electronic, wood, metal or any other type of fence. Peace of Mind in-home pet care will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.

Damage to Client's Property:

It is expressly understood and agreed that Peace of Mind in-home pet care shall not be held responsible for any damage to client's property, or that of others, caused by client's pet(s) during the period in which the pets are in the care of Peace of Mind in-home pet care. I also agree that it is my responsibility to notify Peace of Mind in-home pet care of any pet that has ever caused an injury or shown any aggressive tendencies to any human or other pet.

Emergency Contact:

Peace of Mind in-home pet care has requested the name & phone number of a person living nearby, for example a neighbor, with access to your home. This should be an individual close enough to walk to your home & care for your pet(s) if roads are impassable. Please remember that garage door openers are not operational in the event of power outages. In the event that the customer does not provide a nearby emergency contact with access to your home for Peace of Mind in-home pet care, customer realizes that Peace of Mind in Home pet care will provide care for pet(s) as soon as roads are passable & weather permits.

Visit times:

Peace of Mind in-home pet care will visit at the requested times as closely as possible. However, if I am caring for multiple pets, the times may be shifted a little to accommodate all of my clients. I will do my very best to arrive at the appointed times.

Consultations:

Before any services are rendered, there is a mandatory initial set up consultation with no obligation to use our services but to meet us & introduce us to your pet(s). At this consultation we will bring our contract for you to look over & fill out if you decide to use our services including a list of client references that you may contact. We will also meet your pet(s) & discuss their needs & become familiar with your house in order to provide service. There is no charge for the initial consultation. **A normal visit fee will be charged for each additional consultation.**

Key Pick up/Drop off:

Peace of Mind in home pet care will collect the client's house key at the initial consultation. If you would prefer for Peace of Mind in home pet care to keep your key we will do so away from any information connecting the key to your home. All client keys are stored in a safe that is unable to be removed from our premises. If you would like to retain your spare key Peace of Mind in home pet care will retrieve the key on the first visit & return the key on the last visit in a predetermined hidden area. If you would prefer for Peace of Mind in home pet care to pick up & drop off your key each visit we will be happy to accommodate you. **There will be an additional charge of \$29.00 for picking up & returning the key at our convenience.**

Pet Taxi & Errands: (pet groomer, veterinary, dog park, pet store)
(per 30 minutes) \$25.00 (\$15.00 each additional pet)

Nail Trims:

Normal visit fee + \$15.00 per nail trim per pet. Additional fee of \$10.00 will apply if assistance is needed.

Fluid Administration:

Normal visit fee + \$15.00

Injection/Medication Administration:

Normal visit fee + \$15.00 (injection)
+ \$5.00 (per medication)

Emergencies:

If an emergency arises, Peace of Mind in-home pet care will make every effort to transport pet to the nearest pet emergency hospital & notify owner. If owner can not be reached, client agrees to approve treatment & agrees to reimburse Peace of Mind in-home pet care when client has returned home. Client agrees to be financially responsible for all fees for tending to emergency/veterinary care & for the time expense of Peace of Mind in-home pet care at the rate of \$40.00 per 30 minutes. Client releases Peace of Mind in-home pet care from any liabilities related to the transportation, treatment & expense of pet(s). **Peace of Mind in-home pet care advises that client notify their regular veterinary clinic of pet care services & have the clinic keep a credit card on file.**

Cancellations:

I understand that plans sometimes change & I, generally, do not charge for cancellations with adequate notice. However, if you cancel 24 hours or less prior to the date of the first visit you will be charged 50% of the visits.

Holiday Cancellations:

Please understand that during the holidays I receive more requests for reservations than I can handle & I may have turned away other clients because I have reserved time for you & your pets during a busy season. If you cancel seven days or less before **any holiday**, you will be charged for the full visit.

Holiday Visits:

A \$10.00 per visit Holiday fee will apply on the following days: New Years Day, Easter Day, Memorial Day, July 4th, Labor Day, Thanksgiving day, Christmas Eve & Christmas day.

Overnight Care:

Overnight visits provide pets with pet care for a minimum of 13 hours. Overnight pet care begins at 6:30 pm or earlier & ends the following morning at 7:30 am or later. If a mid day visit is needed there will be a normal visit fee charged.

Pictures:

Peace of Mind in-home pet care carries a camera with them to capture Kodak moments of your pet during our visits. We would like your permission to use these pictures on our website. You are welcome to any pictures we take.

Rates are based on specific pet/client needs, time spent with pets, number of pets & location of home. Rates are subject to change without notice.

Client Signature _____ Date _____